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Quality Warranty Commitment

Fone Auto Parts Co., Ltd. always put the product quality into the first position which is highly responsible for ourselves and our esteemed customers.
All the production is follow the requirement of IATF16949 standard strictly, we have the confidence to promise our shock absorber with 60,000km or 24 months warranty, it would be subject to which one reaches first.
Nevertheless, 2% defective rate should be allowed.

If any defective from the product, please supply the photo with us as evidence. After our confirmation, we will offer you the new one as compensation from next shipment. But all the compensation is subject to the following conditions:

1) The product should be installed, modified and maintained properly.
2) The product is damaged not from the heavy car accident or human errors.
3) The product could not be used for the other special usage.
4) The buyer should supply with the correct invoice number, date and item number
5) Fone will not take the charge of the labor fee for installing or disassembling.

If any one of above condition met, we will not compensate the new product or return the money back to the buyer.